

Pick and Pack Application

THE CHALLENGE

Picking is one of the most intensive processes within the big shop, and it's also one of the most likely to result in a mistake that ends up costing time and money. Often a mispick isn't discovered until an inventory count is wrong, or the customer sends the order back.

Thankfully, most mistakes in the pick-and-pack realm are common, which means there are plenty of available fixes. Here are seven five common concerns, along with ways to address them.

- 1- Grabbing the wrong item from the right location.
- 2- Picking an item with a similar ID.
- 3- Substituting the wrong items.
- 4- Forgetting about half-picked orders.
- 5- Prioritizing the wrong things.

MY ROLE

After lot's of R & D, we suggested every item is scanned into a location. This means that when a picker is looking for an item, it will always be exactly where it should be.

Get goods-in right first time by scanning everything. Using barcode scanners in your e-commerce shop should make it impossible to pick the wrong item or the wrong quantity. With every incorrect pick, the scanner will create an error message, alerting the picker to their mistake.

Quite simply: eliminate paper from your shop by using shop management software with a mobile app. The mobile app replaces the paper, a bit like your mobile phone replaced the handwritten letter. When you remove the room for human error, you're in a good position to ensure that you're able to ship every order on time, and accurately, without fail.

The most efficient way to reduce the number of pickers needed for a single shift is to introduce automation into your shop.























